

Product End of Life Announcement

ITALTEL announces the End of Sale and End of Support dates for the SW product listed in Table 2.

The last day to order this product is **July, the 31st 2024**.

Customers will continue to receive support from Italtel until **February the 28th, 2025**.

Table 1. End of Sale and End of Support dates for the SW products listed in Table 2

Milestone	Definition	Date
End of Life announcement date	The date of the document announcing the End of Life of a product.	July, 23 rd 2024
End of SW upgrade date	The last date to order feature patches for a SW product. After this date only corrective patches are available.	July, 31 st 2024
End of Sale date	The last date to order a product. The product is no longer for sale after this date.	July, 31 st 2024
End of SW bug fixes date	The last date to receive corrective patches for a SW product. After this date, all support services for the SW product are unavailable, and the product becomes obsolete.	February 28 th , 2025
End of Support date	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28 th , 2025

Table 2. SW products affected by this announcement

Discontinued Product	Replacing Product
NetMatch-S CI 5.8	NetMatch-S CI 5.9 and following releases

For more information

For additional information and inquiries, please contact your Italtel Account Manager.