

Certificate

AENOR has issued an IQNET recognized certificate that the organization:

ITALTEL PERÚ S.A.C.

AV. EL DERBY, 254 DPTO. 1203 URB. EL DERBY DE MONTEERRICO,
SANTIAGO DE SURCO(LIMA)
Perú

has implemented and maintains a/an
Information Technology Service Management System

for the following scope:

The IT Service Management System (ITSMS) for managed services of technology infrastructure, IT Security, and technology support management, delivered through the processes of Technical Assistance, Maintenance and Optimization, Monitoring and Event Management, as well as Parts Replacement, in accordance with the current service catalog.

which fulfils the requirements of the following standard

ISO/IEC 20000-1:2018

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Registration Number: **ES-STI-0004/2023**



Alex Stoichitoiu
President of IQNET



Rafael GARCÍA MEIRO
CEO

AENOR

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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