

Certificate

CISQ / RINA has issued an IQNET recognized certificate that the organization:

ITALTEL SPA

Via Caldera, 21 20153 Milano (MI) ITALIA

has implemented and maintains a/an

Information Technology Service Management System

for the following scope:

SERVICE MANAGEMENT SYSTEM FOR THE DESIGN AND PROVISION OF HELP DESK, TECHNICAL ASSISTANCE, SECURITY OPERATIONS CENTER (SOC), NETWORK OPERATIONS CENTER (NOC) AND CLOUD OPERATIONS SERVICES FOR PUBLIC AND PRIVATE CUSTOMERS

which fulfills the requirements of the following standard:

ISO/IEC 20000-1:2018

Issued on: **2026-07-17**

First Issued on: **2025-05-08**

Expires on: **2028-05-07**

All details about any legal entities, operative units and related activities included in this certificate are contained in CISQ/RINA original certificate no.: **ITSMS-152/25**

Registration Number: **IT-154922**



Alex Stoichitoiu
President of IQNET



Mario Romersi
President of CISQ



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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